

Terms and Conditions (T&C) for Story Artist

1. Scope

These Terms and Conditions (T&C) apply to all contracts, services, and offers provided by Rose Marie Gasser Rist (*Story Artist*). By using this website or engaging any services, the client agrees to these terms.

2. Services

Story Artist offers the following services:

- Biography writing and life story creation
- Writing coaching and courses
- Art therapy sessions
- Workshops and seminars
- Publications and readings

The specific scope, conditions, and timelines are agreed upon individually.

3. Contract Conclusion

A contract is considered valid when the client confirms a written offer via email or other agreed communication channels. For customized services such as biographical commissions, a separate agreement detailing content, scope, and fees will be established.

4. Prices and Payment Terms

- All prices are quoted in CHF or EUR and agreed upon individually.
- Unless otherwise specified, payments must be made within 14 days of invoicing.
- A 50% deposit may be required for large projects.
- Late payments may incur reminder fees.

5. Cancellation Policy

- Cancellations made at least 14 days before the start of the agreed service are free of charge.
- Cancellations within 14 days before the service start will incur a fee of 50% of the agreed amount.
- Payments for work already started or completed will not be refunded.

6. Copyright and Usage Rights

- All texts, biographies, and artistic content created by Story Artist are subject to copyright protection.
- Any use beyond the agreed purpose requires written permission.
- Clients receive a simple usage right for the works created for them unless otherwise agreed.

7. Liability Disclaimer

- Story Artist is not liable for damages resulting from incorrect information provided by the client or improper use.
- No compensation claims can be made for delays caused by force majeure.

8. Data Protection

- The processing of personal data complies with applicable data protection regulations.
- Client data is handled confidentially and will not be shared with third parties without consent.

9. Final Provisions

- Changes or additions to these T&C must be in writing.
- Swiss law applies. The place of jurisdiction is the registered office of Story Artist.